



# MyID IMPLEMENTATION FOR THE KUWAIT NATIONAL IDENTITY CARD

Responsible for maintaining all information on population and civil event registrations (e.g. births, deaths, immigration) for Kuwaiti citizens and residents, Kuwait's Public Authority for Civil Information (PACI) hold millions of civilian records in their central national database.

The information collected is held in a central national database and is used as a basis to provide a number of applications known collectively as the Civil Information System (CIS).

>4M

citizen IDs issued

>45K

citizens per second  
capable of accessing  
data

>160

self-service kiosks  
operating MyID for  
citizens to self-serve

## THE CHALLENGE

PACI were issuing paper-based identification documents to citizens but wished to migrate to a highly secure smart card solution.

### Key project requirements included:

- Issuance of multi-application JavaCards
- Issuance of multiple VeriSign certificates per card
- Writing of biometric (fingerprint) data to cards
- Driving a central printer farm of 40 printers in a secure PACI facility
- Use of cards as ICAO compliant travel documents
- Storage of multiple government agencies' data on the card with discrete protection
- Citizen collection of cards from self-service kiosks
- Post-issuance updates of certificates and application data

“ Intercede has helped Kuwait build one of the most advanced and sophisticated national identity systems in the Gulf region. The selection of Intercede MyID credential management system enabled PACI to deliver a national identity card within time and budget to the citizens of Kuwait. I thank Intercede's staff for their professionalism and recommend MyID for other national identity card projects. I look forward to working with Intercede and its partners to further expand the size and capability of the Kuwait system. ”

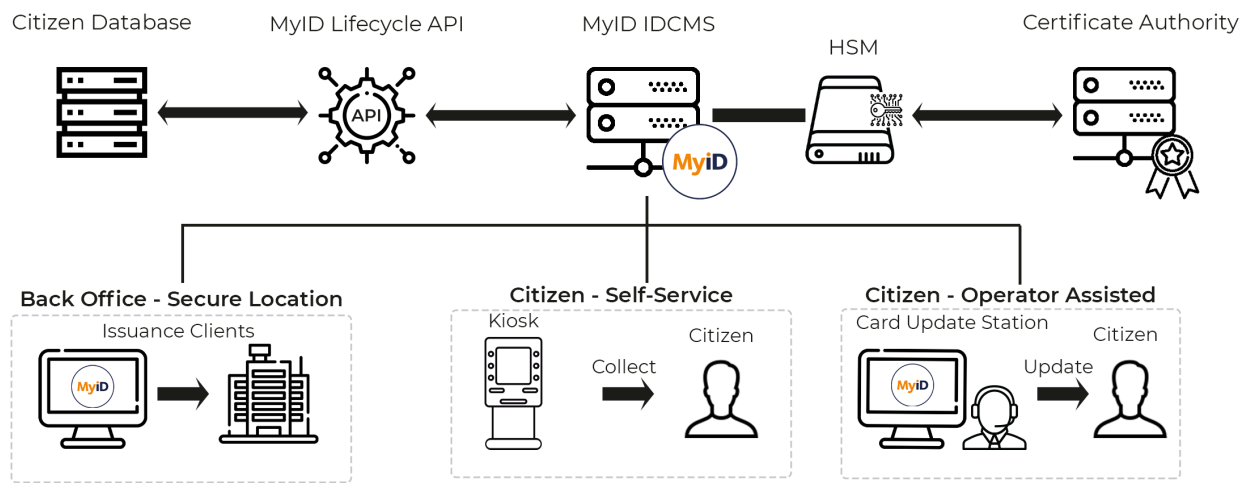
Mr Musaed Al-Asousi Director General of PACI

## THE SOLUTION

MyID® was implemented to act as a single management system for all PACI processing and end user self-service national identity card operations.

Instructions to personalise cards are passed to MyID via the MyID Lifecycle Management API from the central PACI system. MyID then automatically electronically and graphically personalises the cards by driving a farm of 40 printers in a secure PACI facility.

For citizens MyID allows cards to be securely unlocked at the point of collection and for post-issuance activities such as adding certificates or updating data via a number of card update stations operating an end user version of MyID for citizen self-service.



## THE SOLUTION BENEFITS

### SIMPLE INTEGRATION

Single product managing all back office and citizen facing card management operations

### EFFICIENT

Combined electronic and graphical personalisation in a single process

### MAXIMUM USABILITY

Full ICAO compliance for use as an inter-country electronic travel document

### SECURE

Secure deployment using strong authentication and encryption

### RELIABLE SCALABILITY

Multi-server for high availability and load balanced deployment for high volume throughput

### EASY TO MANAGE

Simple web-based workflows require minimal operator training

## CONTACT US TO FIND OUT MORE

Contact us now to discover what MyID has to offer your organisation:

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